



Carpet Care and Guidelines

A) Stain Removal

Treatment of the affected area should begin immediately upon discovery. The more time that elapses before treatment, the more difficult a stain will be to remove. For best results, use Mohawk FloorCare Essentials™ Carpet Spot Remover and Cleaning Kit. Call 1-877-757-0996 for a FloorCare Essentials™ retailer near you.

- First, scrape food spill gently with a spoon, dull knife or a Mohawk Carpet Cleaning Key, removing as much solid material as possible.
- Try to remove stains with warm water only. If stain cannot be removed with a warm wet cloth, or warm water extraction, apply Mohawk FloorCare Essentials™ Spot Remover (or other low-residue carpet spot remover with the Carpet and Rug Institute Seal of Approval) to the stain.
- Working from outer edge toward the center to avoid spreading. Blot with a clean cloth, paper towel or a Mohawk Microfiber cloth. Do not rub or scrub. Continue to spray and blot until the stain is gone. Do not over-saturate carpet; use small amounts of solution and blot frequently.
- Important: Do not use any cleaner with a pH of 10 or higher. Before using, always test cleaners on a small, non-visible area for any discoloration of the pile.
- Abnormally large or excessive stains may require hot water extraction method. Professional cleaning is recommended.
- If stain returns— a condition known as "wicking"— simply repeat stain removal procedures, paying special attention to blotting and removal of all moisture.

Mohawk recommends using the Mohawk FloorCare Essentials™ line of cleaning products and tools for best overall results and product safety. These products are non-toxic, leave no soapy residue, and feature proprietary technology developed for the entire family of Mohawk flooring products. Call 1-877-757-0996 for a FloorCare Essentials™ retailer near you.

C) Regular Vacuuming

Most dirt, and even dust, takes the form of hard particles. When left in the carpet, these gritty, sharp particles abrade the pile of the carpet. Regular vacuuming not only prolongs the life of the carpet but will enhance its appearance as well. Most soiling in carpet is of the dry particle type which can be removed with a vacuum cleaner.



- Vacuum high-traffic areas daily, medium-to-high traffic areas twice weekly, and the entire house at least once a week.
- Use a vacuum with a rotating brush or beater bar. Change the bags often and check the beater bars for burs and gouges to prevent damage to the surface of the carpet. However, please note that carpet with thick loop pile, and shag/cabled construction may become fuzzy or worn with use of a beater bar vacuum; Mohawk recommends the use of a suction-only vacuum for these carpet constructions.

D) Preventive Maintenance

- Use of mats or runners at all home entrances and on uncarpeted areas adjacent to carpet will reduce soil and moisture in traffic areas. Clean mats and any other rugs placed over carpet regularly.
- Mohawk recommends using furniture coasters to distribute the weight of heavy items, especially on furniture with wheels. Use a protective barrier between the wheels and the carpet.
- To extend the beauty of your carpeting, close drapes or blinds during hours of direct sunlight.
- Exercise extreme caution with all bleaches, tile cleaners, mildew removers, oven cleaners, drain openers and plant food. These are strong chemicals that can permanently discolor or dissolve carpet fibers.

E) Cleaning Recommendations

- Even with regular vacuuming, soil particles and oily dirt will cling to carpet fibers. Foot traffic drives these particles and dirt deep into the carpet. Mohawk recommends professional hot water extraction every 12 to 18 months using cleaning products, equipment or systems that carry the Carpet and Rug Institute Seal of Approval. (Visit www.carpet-rug.org for a complete list of certified products.) Periodic cleaning by a certified carpet care professional using the hot water extraction method will refresh carpet appearance.
- The most-used areas— entrances, doorways, traffic lanes and in front of chairs— will collect dirt faster than other areas. Clean these areas as soon as they begin to show soil. This will stop dirt from spreading and will extend the time between professional cleanings.

If you have any questions, please call Technical Services at 888-387-9881.